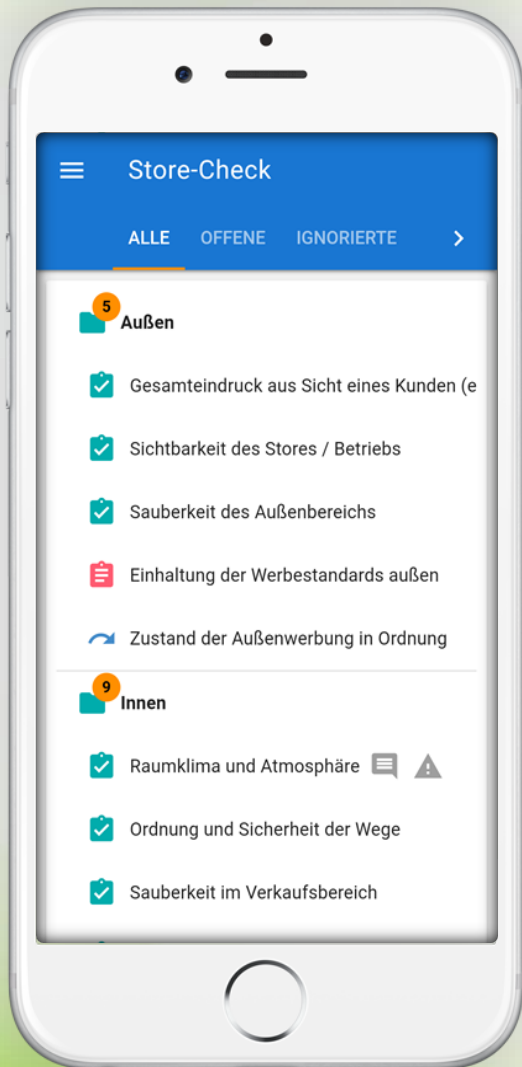




hyperspace

Audit Module & mobile App

October 2023



For store checks,
Mystery shopping
and quality checks
of all kinds



With photos,
signature &
measures
management



Comprehensive
reporting for
benchmarks &
problem analysis

hyperspace Audits in Numbers



210.000

Audits

19.000

Audits in last year

430.000

Photos in Audits

92.000

Measures (Audit Tasks)

2.000

Audit Definitions

145 KB

Average image size

The hyperspace audit module is the **most used** customer application.

More than

19.000
Audits per
Year

01

Powerful

Enables even complex audits with many hundreds of questions

02

Online & Offline

Easy capture, online with PC and tablet or offline with the native app

03

Measures management

With automatic deadline monitoring and reminder emails

04

Reporting & Analysis

Comprehensive reporting, down to individual questions



Powerful



Complex audits with several hundred questions possible

- ✓ Any number of sections and questions possible
- ✓ Any content language possible
- ✓ With instructions & explanations



Photos

- ✓ Up to 9 images possible for each questionnaire item
- ✓ Automatic scaling and optimisation when uploading



Comments and Measures (Tasks)

- ✓ Comments possible for each questionnaire item
- ✓ Unlimited number of measures possible for each item

Powerful



Signature field

✓ The audited company confirms the audit with its digital signature.



Conditional questions and sections

✓ Sections or questions automatically fade in or out depending on answers given



Mandatory input control

✓ Mandatory entry control for individual questions
✓ Mandatory entry for measures in case of poor result



Validity period for individual questions

✓ Facilitates maintenance and forward planning when changing the questionnaire

Powerful



Formulas

- ✓ Recorded numerical values and results of the questions can be further processed in formulas



Question Types

- ✓ Yes/No
- ✓ Single Choice
- ✓ Multiple Choice
- ✓ 3-step Rating
- ✓ 5 -step Rating
- ✓ Rating with any number of steps
- ✓ Texts in various lengths
- ✓ Formatted Numbers
- ✓ Timestamps

Online & Offline

There are three optimised applications for conducting audits with PC, tablet or mobile device.

**Hyperspace
Audit Module**

For conduction an audit offline, we provide a native app for IOS and Android.



Online

Quick Audit with Tablet.



Online

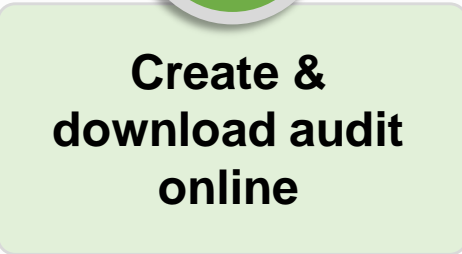
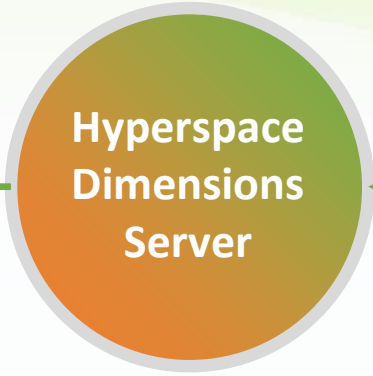
PC-Audit with PC or Notebook



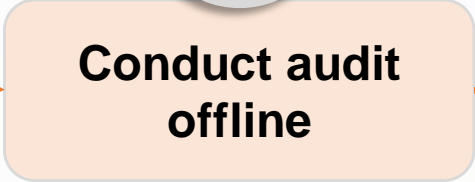
Offline

Offline-Audit with mobile App

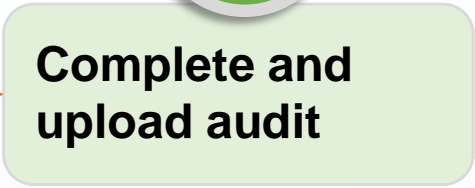
Auditing with the App



The audit definition with all questions, explanatory texts and possible persons responsible for measures is downloaded to the mobile device.



After the download, the audit can be carried out completely offline.



Only after the audit is completed is an internet connection required to upload the audit with all photos and measures to the server. This can also be done later, e.g. when an external auditor is back at the hotel.

Measures Management



Any number of measures possible for each item



Mandatory input control



Automatic reminder by e-mail



Monitoring & Controlling

When conducting the audit, the auditor can record any number of measures for each question, if measures are provided for that question

Optionally, one can specify that a measure **MUST** be recorded for an item with a poor result

Recipients of measures are automatically reminded of their measures in good time by e-mail

There are several reports and interactive action lists for effective monitoring of the implementation of all measures

Reporting & Analysis



Status Reports

Audit status; mail dispatch; reports on the implementation status of the measures

Comparisons

Period comparisons of one store; comparison of two stores; auditor comparisons

Rankings & Benchmarks

Audit results of the stores as ranking list and benchmark report, down to question level

Problem Analysis

Analysis of recurring problems at individual stores or down to question level

Measuring performance

Key figures from audits for presentation in scorecards and cockpits

Sample: Problem Analysis

1

Ranking list of assessment results from a period, with traffic lights

You can see which question items have been rated poorly over a longer period of time at several stores

2

Drill down on each question to a ranked list of answers for the rated stores

You can see which stores had problems with this question

3

Drill down on each store's ratings, comments and actions on this question.

Einzelauswertung der Prüfpositionen nach Stores

Position: Warenpräsenz in den Strecken
 Positions-Typ: Single Choice
 Audit-Datum: 01.01.2023 bis 30.09.2023
 Anzahl Checks: 404
 Anzahl Stores: 55

#	Filiale/Betrieb	Status	Anzahl Antworten	mögliche Punkte
1	Q [redacted]	●	4	80
2	Q [redacted]	●	3	60
3	Q [redacted]	●	3	65
4	Q [redacted]	●	2	40
5	Q [redacted]	●	7	145
6	Q [redacted]	●	9	180
7	Q [redacted]	●	6	125
8	Q [redacted]	●	5	100
9	Q [redacted]	●	3	60
10	Q [redacted]	●	3	60

Drill-Down (arrow pointing to row 6)

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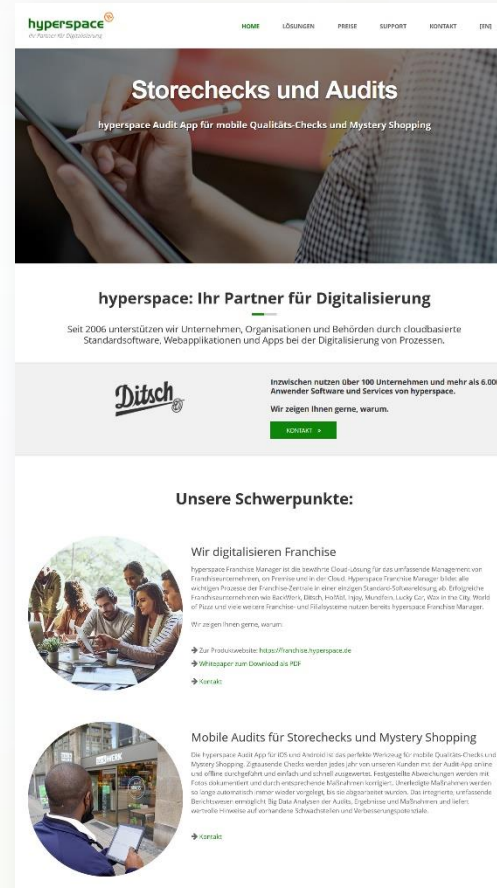
Building 12, Entrance 12

26419 Schortens-Roffhausen

Tel.: +49 (0)4421 – 75 88 909

E-Mail: info@hyperspace.de

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Websites:

<https://explore.hyperspace.de>

<https://franchise.hyperspace.de>

<https://www.hyperspace.de>